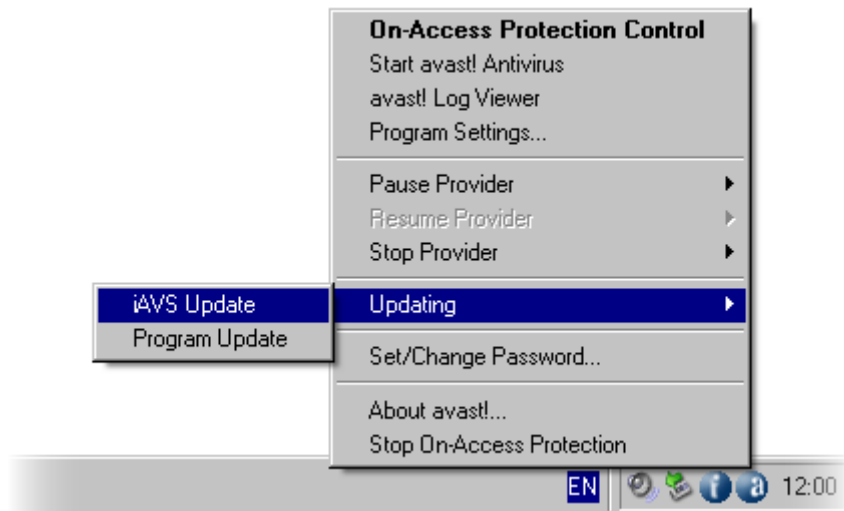
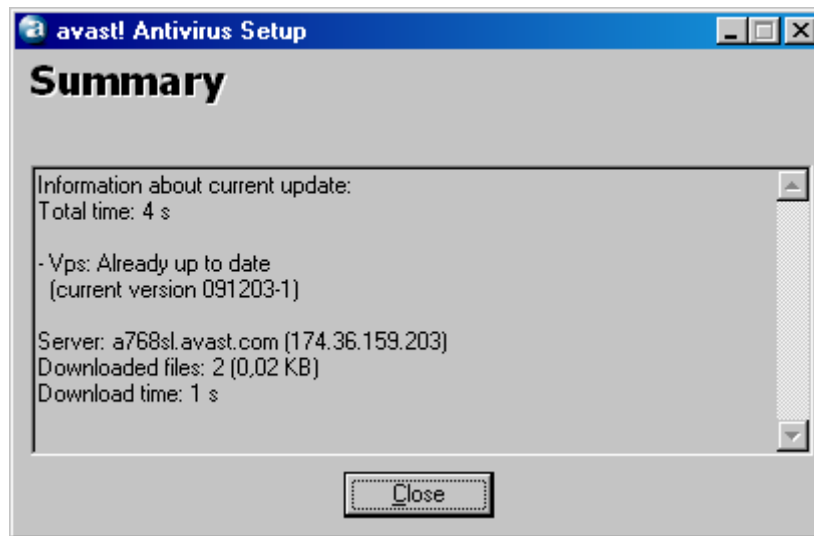


To restore a false positive file from the **Virus Chest**, after installing the latest virus database update (**VPS**), please follow these steps:

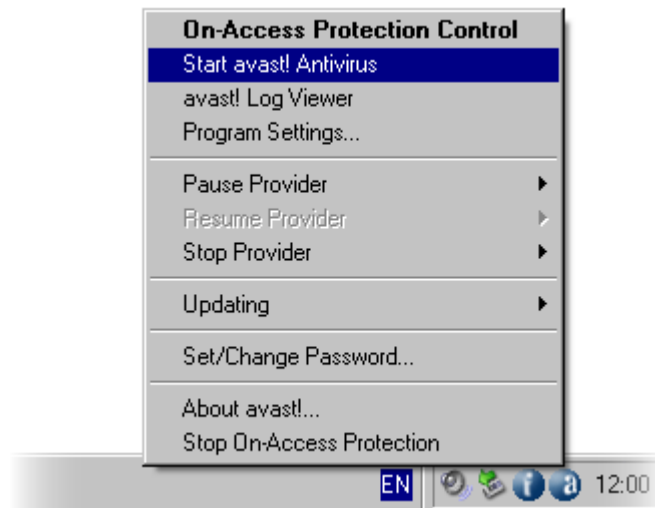
1. First, right-click on the **avast! blue ball icon** in the **system tray**, select '**Updating**' from the menu and then '**iAVS Update**' to launch a virus database update:



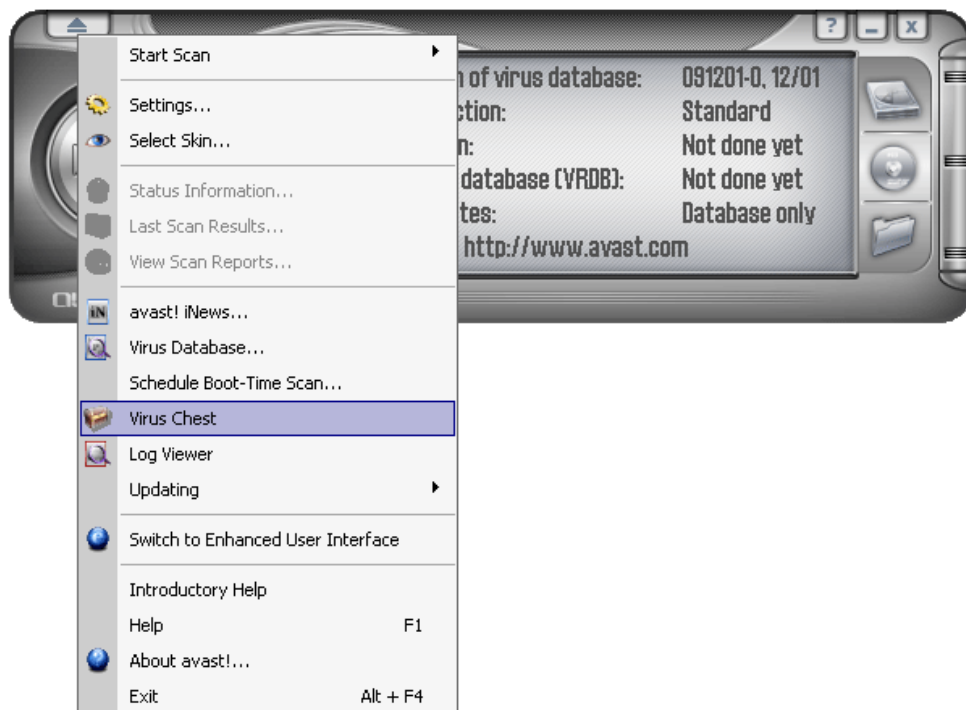
2. After the update finishes, the following message will appear confirming the update has been completed:



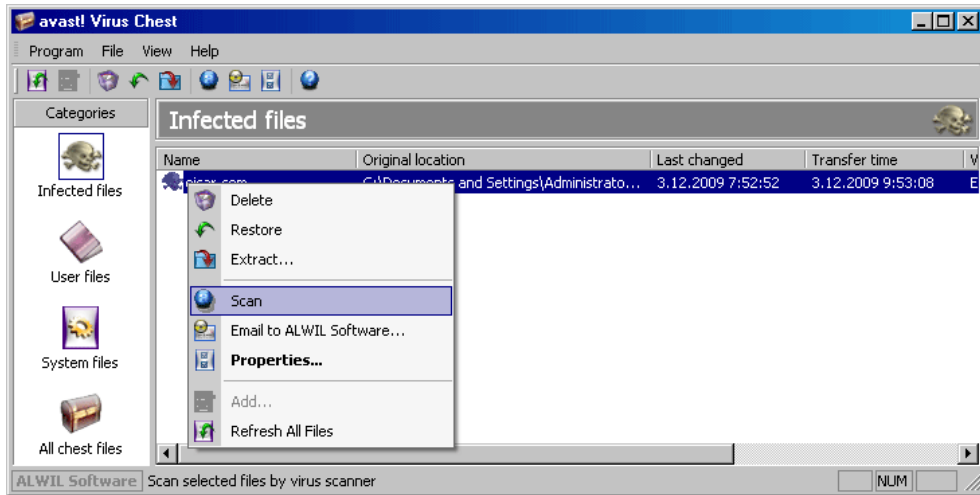
3. Next, right-click on the **avast! blue ball icon** in the **system tray**, and select '**Start avast! Antivirus**' from the menu:



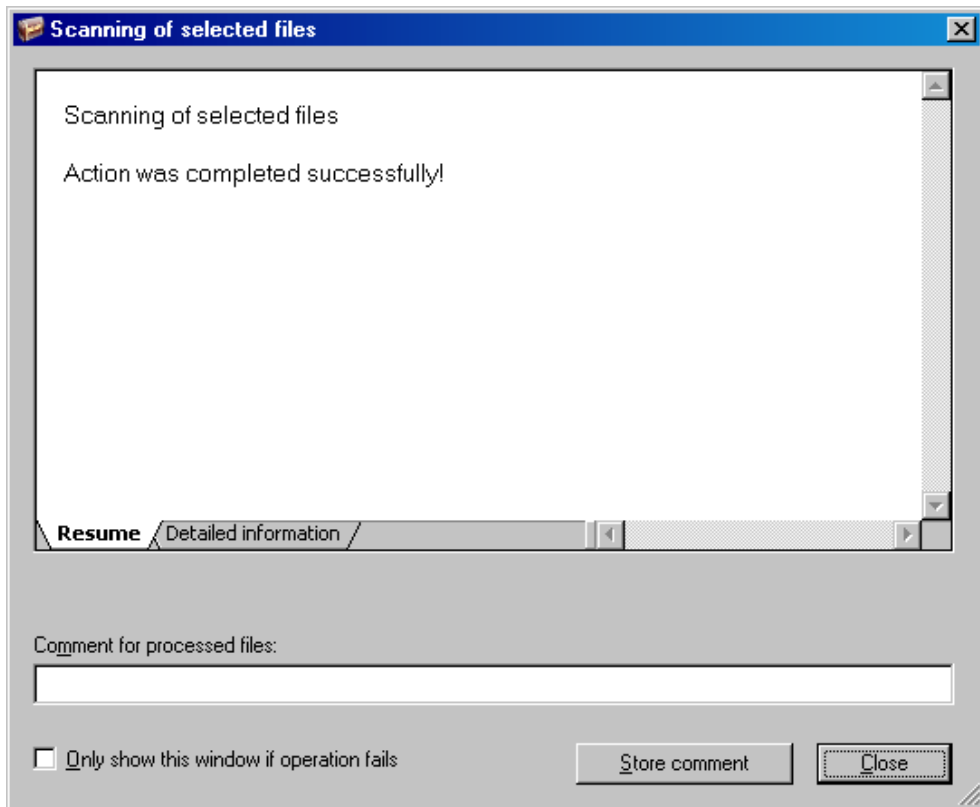
4. Click the 'Menu' button and select the option 'Virus Chest':



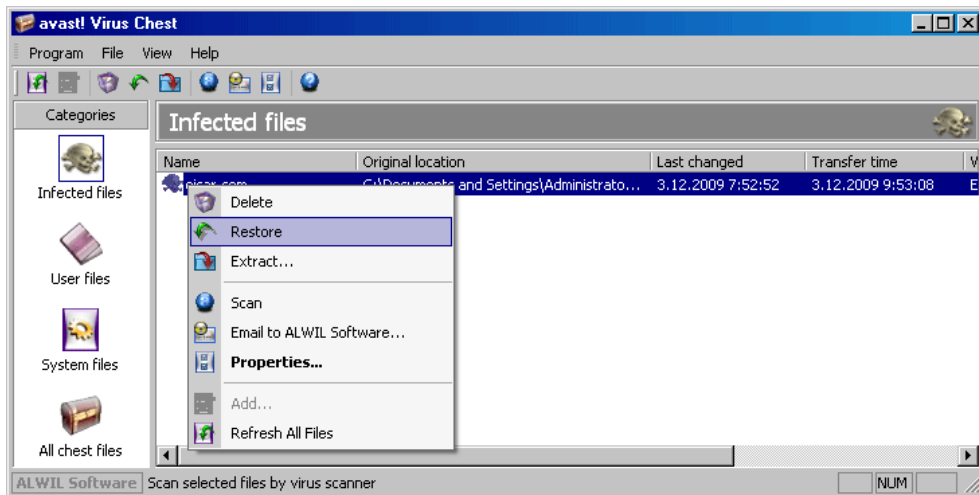
5. Right-click on the file you need to restore from the **Virus Chest** and select 'Scan' from the context menu:



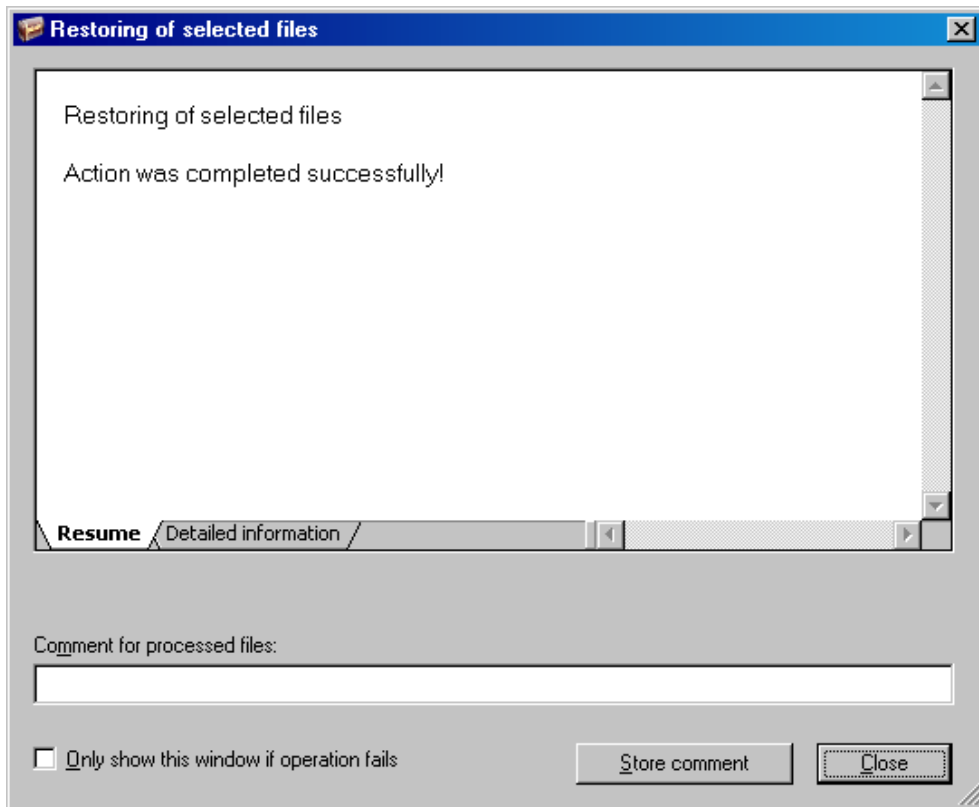
6. An information dialog window should appear confirming the scan has been completed successfully:



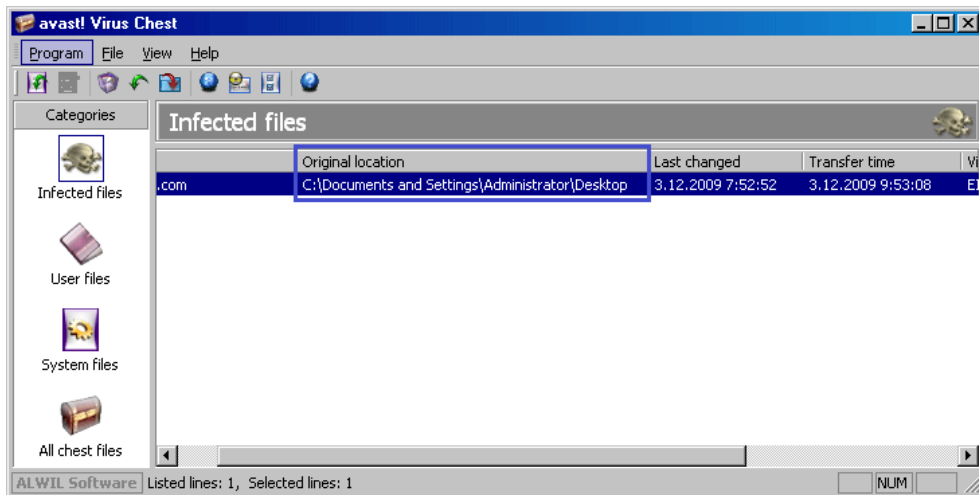
7. Right-click on the file you need to restore from the **Virus Chest** and select '**Restore**' from the context menu:



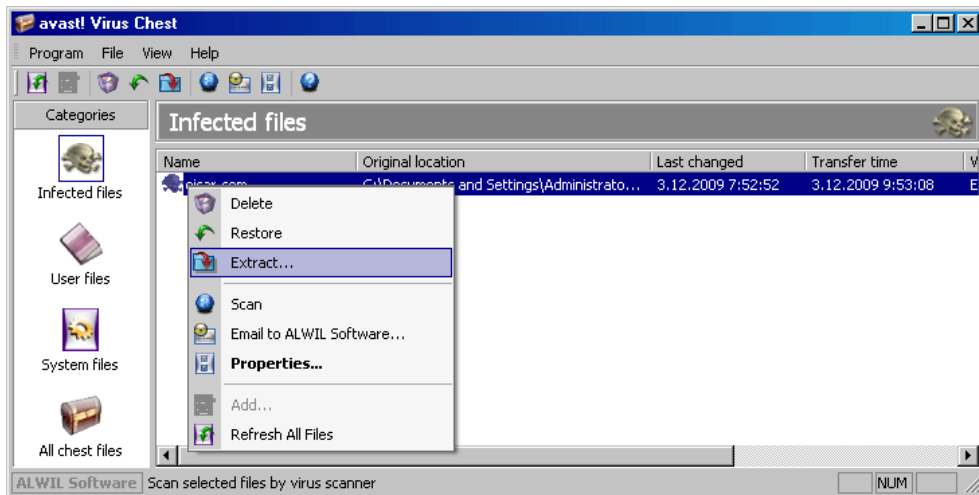
8. Another information dialog window should appear confirming the file has been successfully restored:



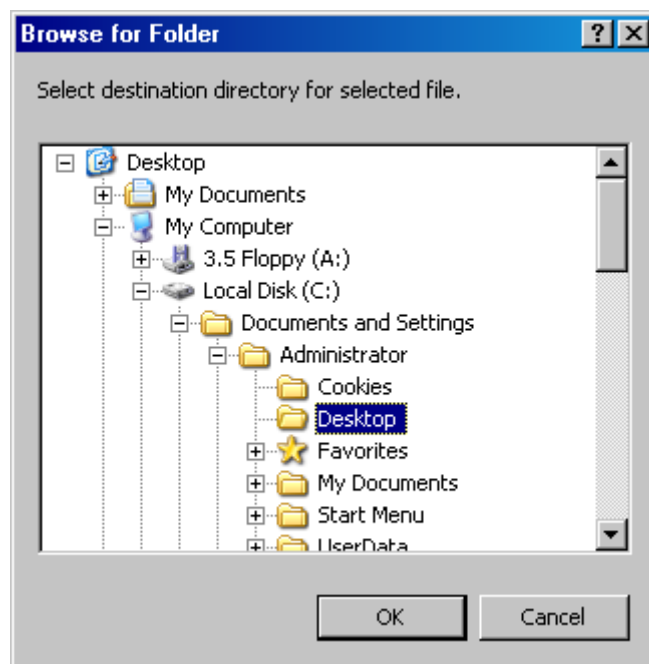
9. If the file restore fails, try to use the '**Extract**' feature instead - first check and remember the original location of the desired file:



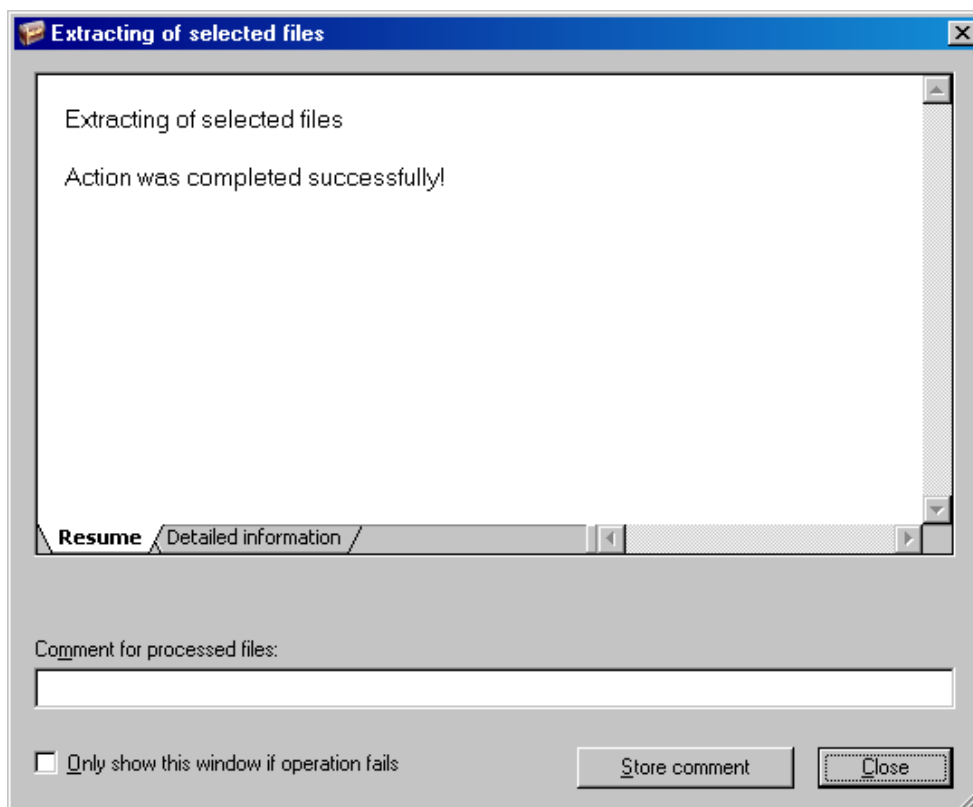
10. Then right-click on the file you need to extract from the **Virus Chest** and select '**Extract...**' from the context menu:



11. A navigation dialog will appear. Select the original location (identified in step 9.) to where the desired file should be extracted and click '**OK**':



12. The following information dialog window will then appear confirming the successful extraction of the selected file:



## Conditions

**avast! Home Edition 4.x**

**avast! Professional Edition 4.x**

**avast! Server Edition 4.x**

**avast! Small Business Server Edition 4.x**

## Operating systems:

Microsoft Windows NT 4.0 Workstation

Microsoft Windows 95

Microsoft Windows 98

Microsoft Windows ME

Microsoft Windows 2000 Professional

Microsoft Windows XP Home / Professional / Media Center Edition

Microsoft Windows Vista Starter / Home Basic / Home Premium / Business / Enterprise / Ultimate

Microsoft Windows 7 Starter / Home Basic / Home Premium / Professional / Enterprise / Ultimate

Microsoft Windows NT 4.0 Server (Any Server Edition)

Microsoft Windows 2000 Server (Any Server Edition, incl. Small Business Server)

Microsoft Windows Server 2003 (Any Server Edition, incl. Small Business Server)

Microsoft Windows Server 2008 (Any Server Edition, incl. Small Business Server)